



RESULTS OF THE SURVEY «SATISFACTION WITH THE QUALITY OF THE STUDY PROGRAMME» BY INTERNATIONAL STUDENTS

2024-2025



DESCRIPTION OF THE QUESTIONNAIRE

- **Purpose:** to identify the level of satisfaction with the quality of study programmes (hereinafter - SP) by international students.
- **Respondents:** 2nd year students master's degree (beginning of studies – spring 2023)
- **Deadlines:** October 2024
- **Methodology:** online survey, anonymous, in English
- **The questionnaire contains:** 45 questions (8 thematic blocks), 1 open question
- **Measurement scale:** "completely agree", "rather agree", "rather disagree", "disagree", "difficult to answer". Satisfaction was calculated by the sum of positive answers "completely agree" and "rather agree"
- **Results:** in general at the University; according to SP; analysis of open comments

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THE SURVEY OF INTERNATIONAL MASTER STUDENTS INVOLVED:

Beginning of studies – spring 2023

- In general, for the university: **22,1 % (57)**.
- Female 40,4% (23), male 59,6% (34)

SP	Participation in the survey
Business administration	27,2 (31)
Information systems and technologies	18,9 (7)
International economy	13,3 (6)
Pedagogy and education administration	21,0 (13)

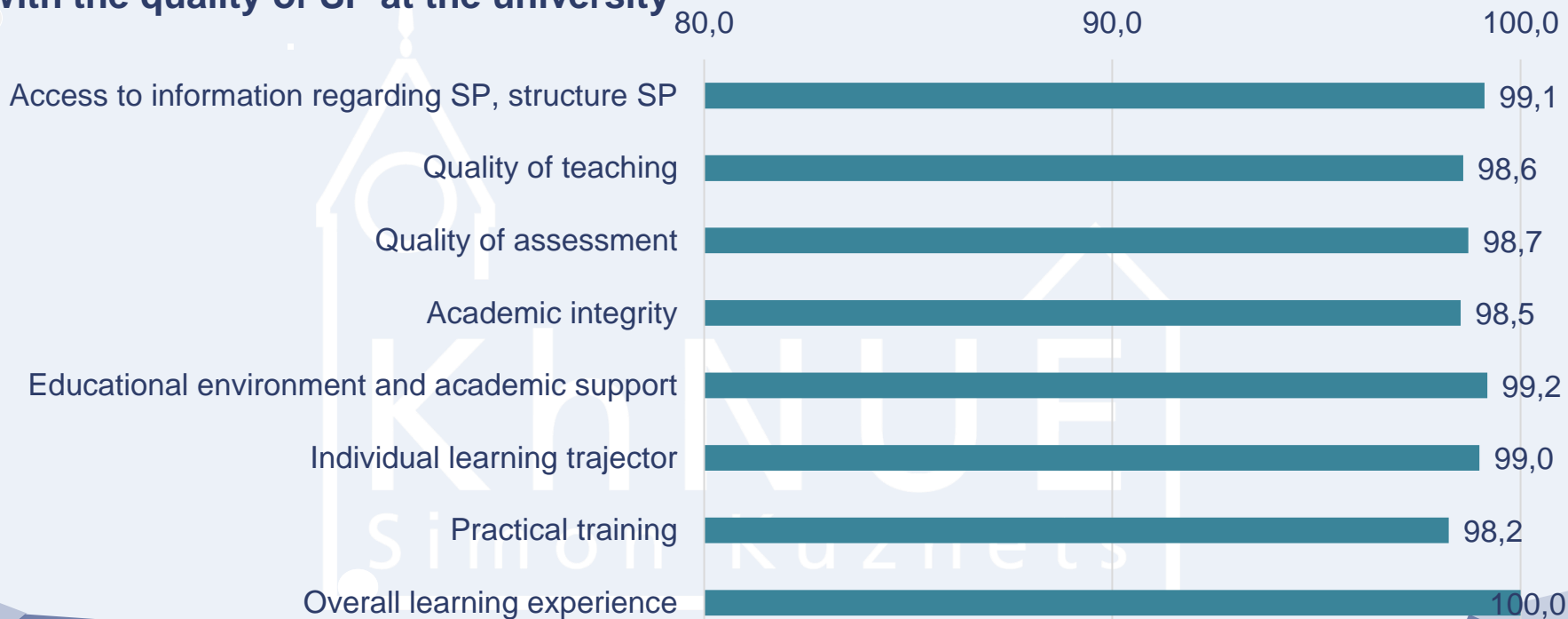
**The survey of foreign master's students entering November 2023 and December 2023 will be conducted later*



RESULTS OF SURVEY AMONG INTERNATIONAL MASTERS STUDENTS (in general at the University)

The average score of 99,0% is satisfaction with the quality of SP at the university

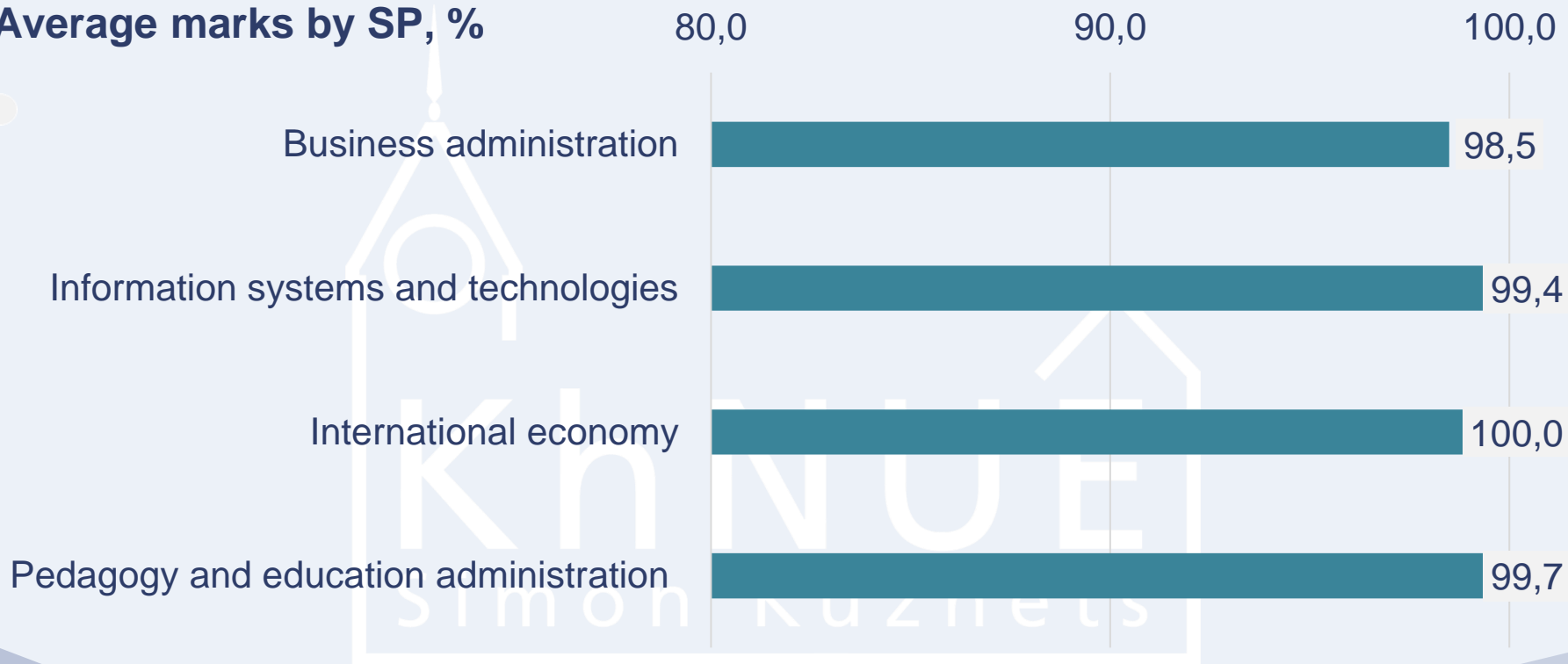
Average marks for blocks of questions, %





RESULTS FOR MASTER'S DEGREE STUDY PROGRAMMES

Average marks by SP, %





CONCLUSIONS

- 22,1% of international master students (2nd year, beginning of studies – spring 2023) took part in the survey "Satisfaction with the quality of the study programme".
- In general, at the university 99.1% respondents satisfied with the quality of master's degree study programmes.
- The average rating of master's degree at the level of 98,2 - 100%.
- The university administration, dean of the faculty of training foreign students, and the guarantors of study programmes have been informed about survey results (in general for University, in particular for SP).
- It is recommended to take into account the evaluations and reviews for ensuring the quality of the educational process and study programmes for international students.

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