



**Syllabus of the educational discipline
«Business process management»**

Specialty	<i>073 Management</i>
Study Programme	<i>Business administration: organizational transformations</i>
Study cycle (Bachelor, Master, PhD)	<i>the second (Master) level of higher education</i>
Course status	<i>elective</i>
Language	<i>English</i>
Term	<i>1st academic year, 2nd semester</i>
ECTS credits	<i>5</i>
Workload	<i>Lectures – 16 hours. Practical studies – 0 hours. Laboratory – 24 hours Independent training – 110 hours.</i>
Assessment system	<i>Exam</i>
Department	<i>Department of Management and Business room 703 of the library building phone: (057) 702 01 46 (add. 2-96) website: https://www.kmib.hneu.edu.ua</i>
Teaching staff	<i>Kotlyk Andrii Valeriiovych, PhD, Associate Professor</i>
Contacts	<i>Kotlyk A. V.: kotlik_a@ukr.net</i>
Course schedule	<i>Kotlyk A. V.: due to timetable</i>
Consultations	<i>Management and Business Department, 703 (library Building) – offline, according to the schedule of consultation; individual and in group; chat in PNS</i>

Learning objectives and skills:

mastering business process modelling, implementation, evaluation and improvement

Structural and logical scheme of the course

Prerequisites	Postrequisites
Management of organizations	<i>Complex training</i>
	<i>Diploma thesis</i>

Course content

- Module 1. Modeling and implementation of business processes**
Topic 1. The essence of the process approach to enterprise management
Topic 2. Business process modeling
Topic 3. Business process implementation
Module 2. Analysis and improvement of business processes
Topic 4. Measurement and analysis of business processes
Topic 5. Business process improvement

Teaching environment (software)

Laptop, Multimedia Projector, S. Kuznets KhNUE Personal Learning Systems, Zoom, MS Office or equivalent (MS Word, MS Power Point), ARIS Express, Bizagi Modeler, Online platform app.diagrams.net



Assessment system

The total score of the course consists of current control and exam. Current control is carried out during the semester during lectures and laboratory classes and is evaluated by the sum of points scored (the maximum amount is 60 points, the minimum amount required is 35 points).

Current control includes the following control measures: tasks by topics, presentation, testing.

Final control is carried out at the end of the semester in the form of an exam (the maximum amount is 40 points, the minimum amount required is 25 points).

More detailed information on assessment and grading system is given in the technological card of the course

Course policies

Teaching of the course is based on the principles of academic integrity. Violations of academic integrity are: academic plagiarism, fabrication, falsification, cheating, deception, bribery, biased evaluation. For violation of academic integrity, students are brought to the following academic responsibility: re-assessment of the corresponding type of learning activity.

More detailed information about competencies, learning outcomes, teaching methods, assessment system, self-study is given in the course program